

Printing Documents from the Alexander + Roberts Documents Portal Website

The process to print documents begins by navigating to the Alexander + Roberts Documents Portal Website, located at <https://trips.alexanderroberts.com>

Log in to the website using your registered username (email address) and password:

ALEXANDER+ROBERTS

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[Forgot / Retrieve password?](#)

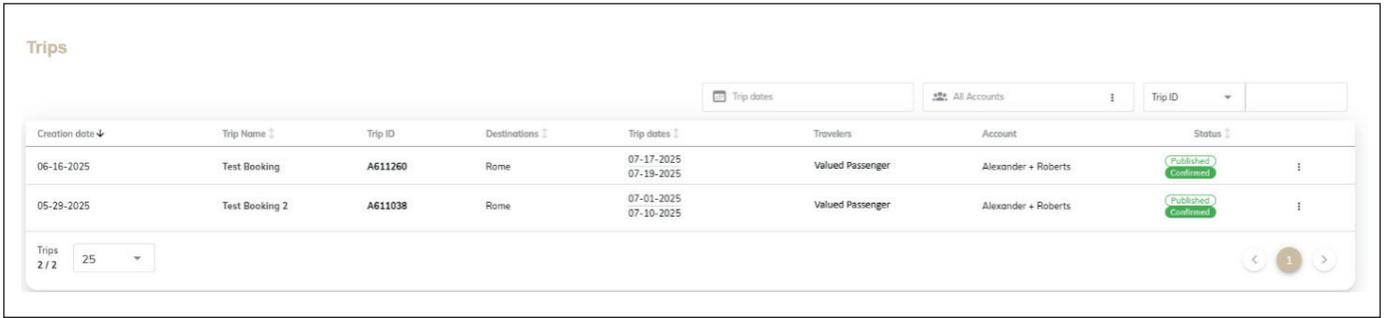
OR

*

LOGIN

ⓘ Please enter your name and booking number exactly as displayed in your booking confirmation. contact us at support@alexanderroberts.com for help.

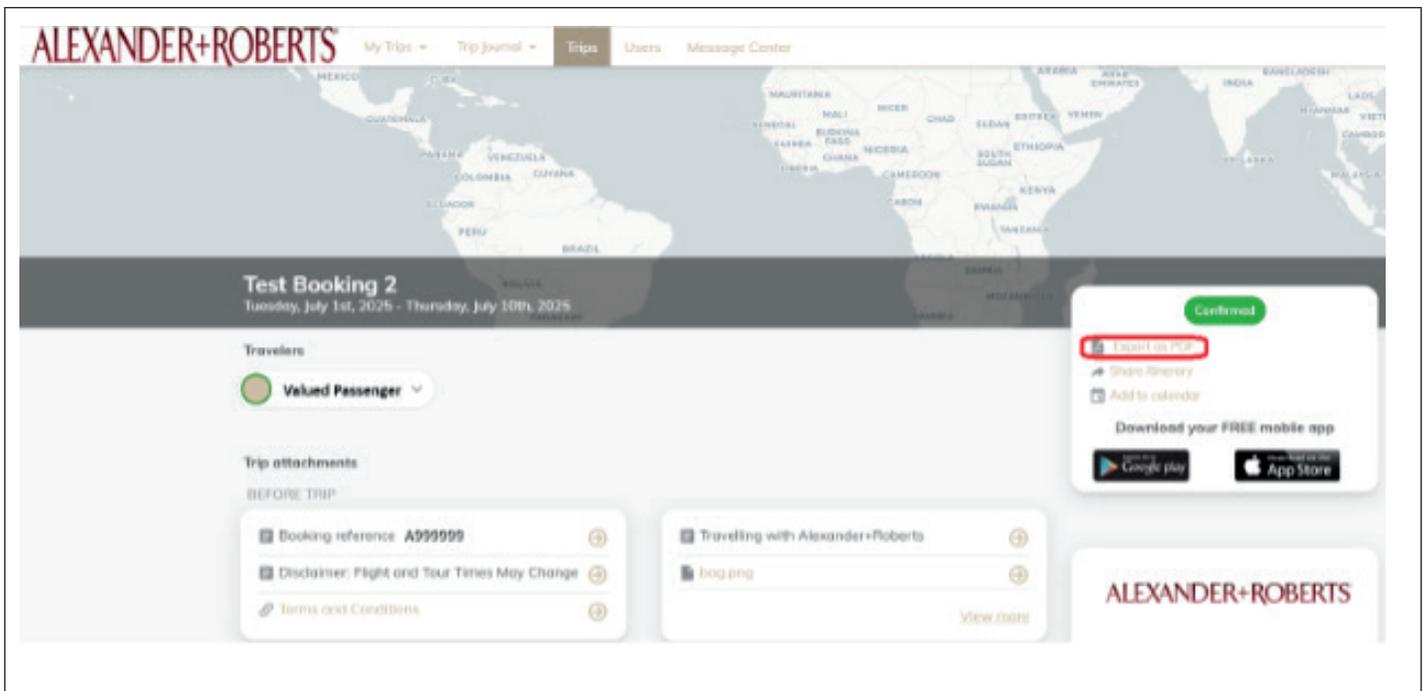
Once logged in, select the booking for which you wish to print documents:



The screenshot shows a 'Trips' management interface. At the top, there are filters for 'Trip dates', 'All Accounts', and 'Trip ID'. Below is a table with columns: Creation date, Trip Name, Trip ID, Destinations, Trip dates, Travelers, Account, and Status. Two rows are visible, both with a 'Published Confirmed' status. A pagination control at the bottom shows 'Trips 2 / 2' and a page number '1'.

Creation date	Trip Name	Trip ID	Destinations	Trip dates	Travelers	Account	Status
06-16-2025	Test Booking	A611260	Rome	07-17-2025 07-19-2025	Valued Passenger	Alexander + Roberts	Published Confirmed
05-29-2025	Test Booking 2	A611038	Rome	07-01-2025 07-10-2025	Valued Passenger	Alexander + Roberts	Published Confirmed

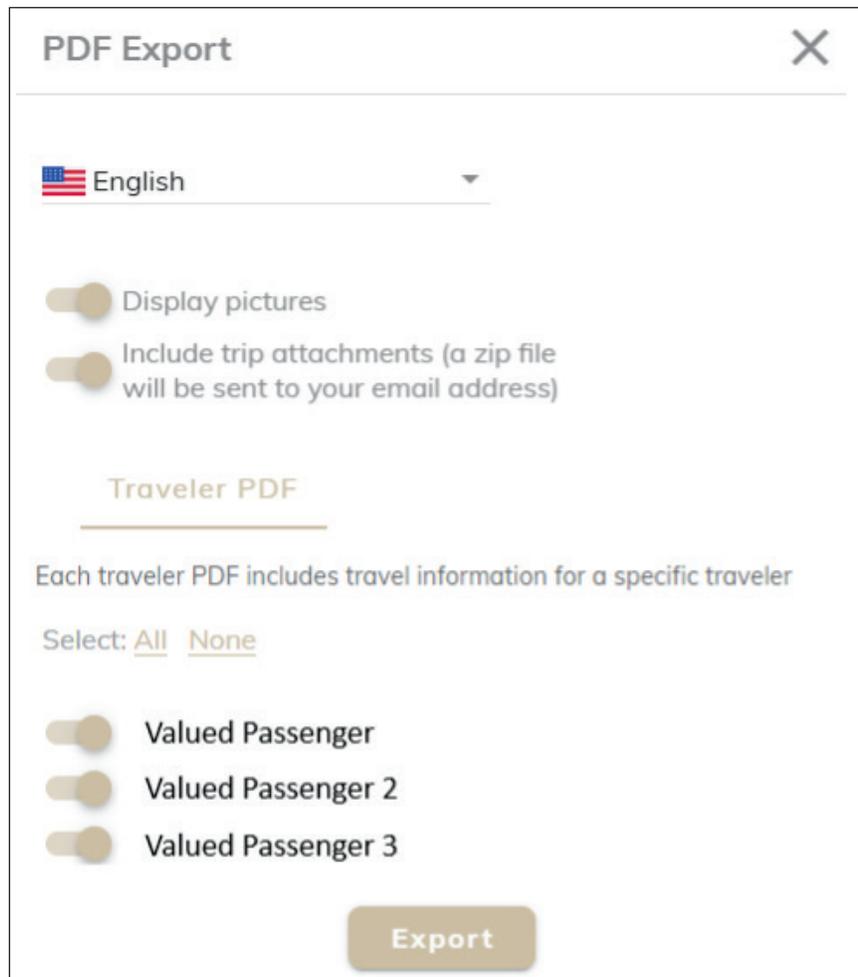
Once you have selected the booking, navigate to the “Export as PDF” link located on the right side of the webpage:



The screenshot shows the details for 'Test Booking 2' (Tuesday, July 1st, 2025 - Thursday, July 10th, 2025). The page includes a world map, traveler information (Valued Passenger), and trip attachments. On the right side, a 'Confirmed' status is shown above a menu with the 'Export as PDF' link highlighted by a red box. Below this are links for 'Share itinerary', 'Add to calendar', and 'Download your FREE mobile app' (with Google Play and App Store icons). The Alexander+Roberts logo is at the bottom right.

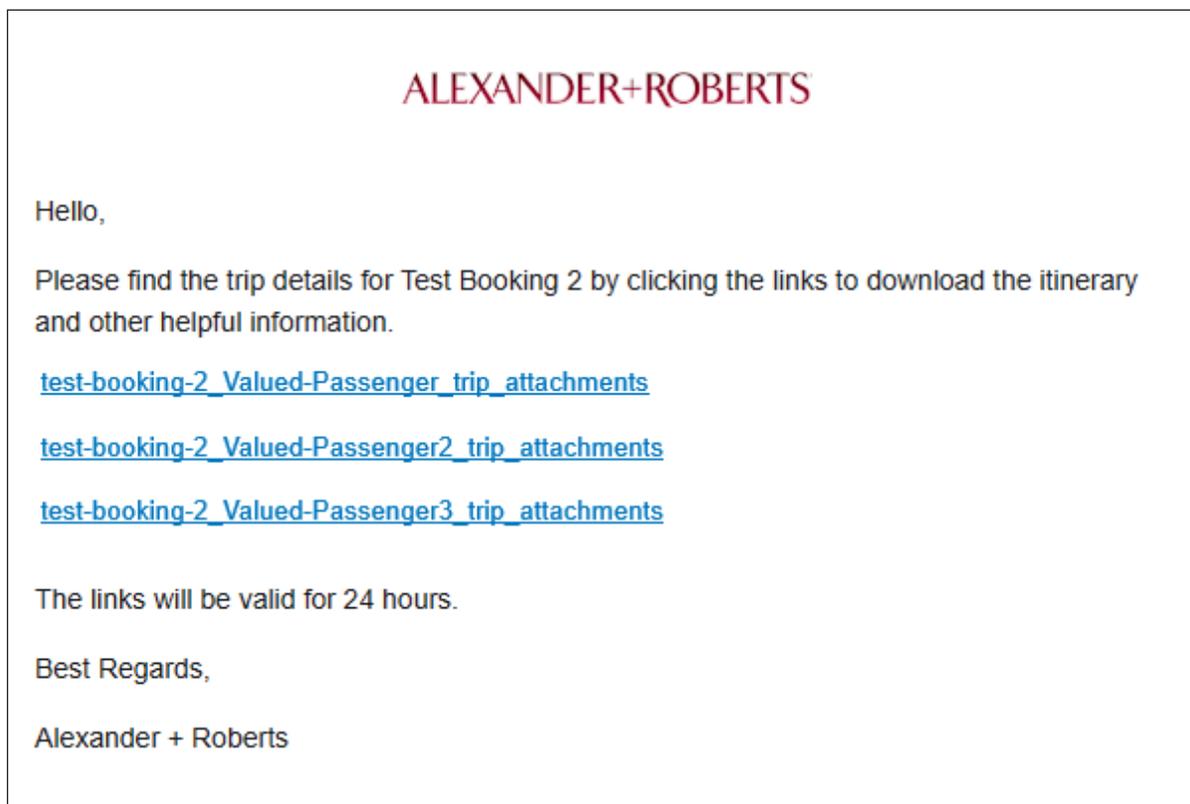
In the pane that appears, you can choose whether to include images in your printout, as well as whether or not you would like to include the Trip Attachments. If you choose to include trip attachments, you will receive an emailed link to access your documents. If you do not include trip attachments, the PDF file will be downloaded immediately. You can also choose whether to create a PDF for an individual traveler, multiple travelers, or all travelers on the booking.

It is best practice to include the trip attachments, as shown below:



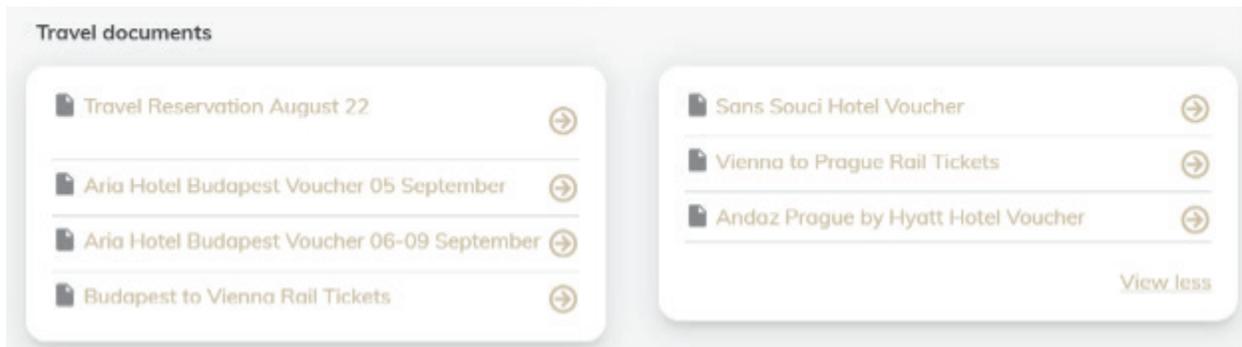
The image shows a 'PDF Export' dialog box with a close button (X) in the top right corner. At the top left, there is a language selection dropdown menu showing 'English' with a US flag icon. Below this are two toggle switches: 'Display pictures' and 'Include trip attachments (a zip file will be sent to your email address)'. Both are currently turned on. A section titled 'Traveler PDF' is underlined. Below the title, it says 'Each traveler PDF includes travel information for a specific traveler'. There are two links: 'Select: All' and 'None'. Below these are three more toggle switches for 'Valued Passenger', 'Valued Passenger 2', and 'Valued Passenger 3', all of which are turned on. At the bottom center is a large 'Export' button.

Your documents will be delivered to your registered email address via an email from Alexander + Roberts (mobileapp@alexanderroberts.com) and will contain a link to download the full PDF. This link is valid for 24 hours. If you chose to export PDFs for multiple travelers, each one will have a separate link in the email.



After download the documents, you'll be able to open them in any PDF reader and print from there.

Additionally, you will also need to print the TRAVEL DOCUMENTS associated with your booking, which appear separately from the trip attachments. These items will not be included in the PDF, and may include air or rail tickets, hotel vouchers, or other important items.



Each of these items must be printed individually. Click on an item will open it within a new browser tab on your computer.

From that window, use the PRINT icon located on the right side of the screen to print the item. Then close the window and repeat this process for all additional items located within the TRAVEL DOCUMENTS section.

