

A+R Travel App User Guide

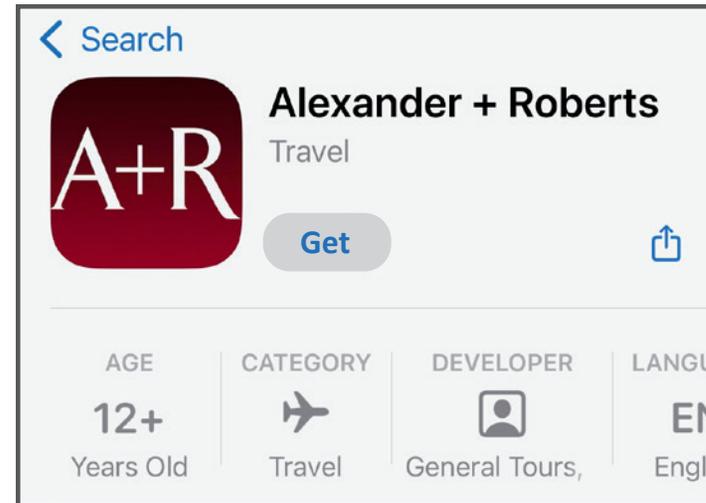
Step 1. Install the App

Open the Google Play/iOS App Store on your device and search Alexander+Roberts Travel App.

Or

Scan the applicable QR code with your mobile device to be brought directly to the app within the app store.

Download the app to your device.



Step 2. Know your A+R Booking Reference number

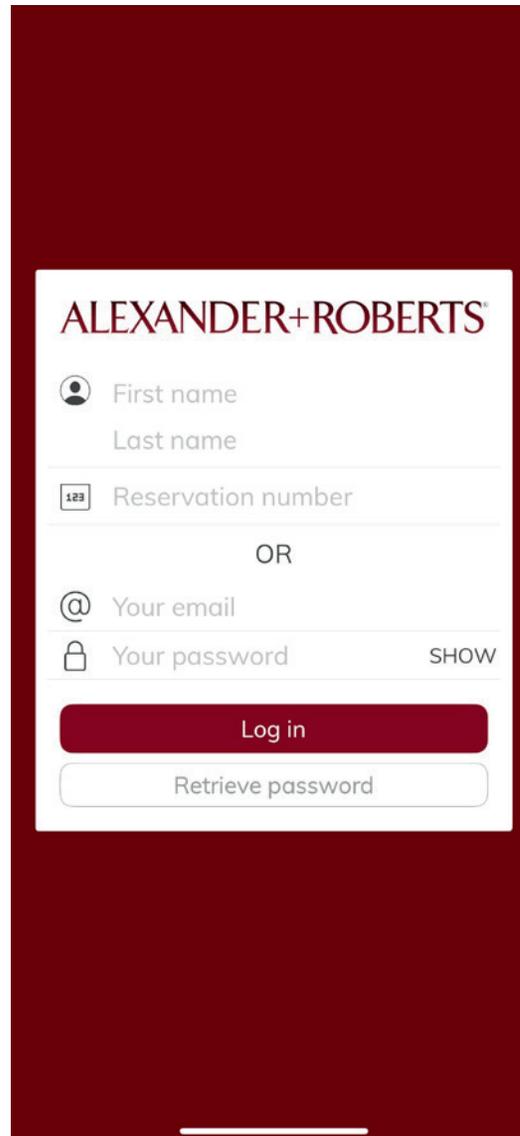
Be sure that you have your 7-digit A+R
Booking Reference Number.

It begins with an A or a C or a G followed
by 6 numbers.

Step 3. Log in to the A+R Journey App

Enter the first and last name as shown in
your passport and on your A+R confirmation.

Then, enter your Booking Reference
Number.



ALEXANDER+ROBERTS®

First name
Last name

Reservation number

OR

Your email
Your password SHOW

Log in

Retrieve password



Enjoy the A+R Journey App On-Tour

Your Welcome Screen

After logging in, this Welcome Screen will appear.

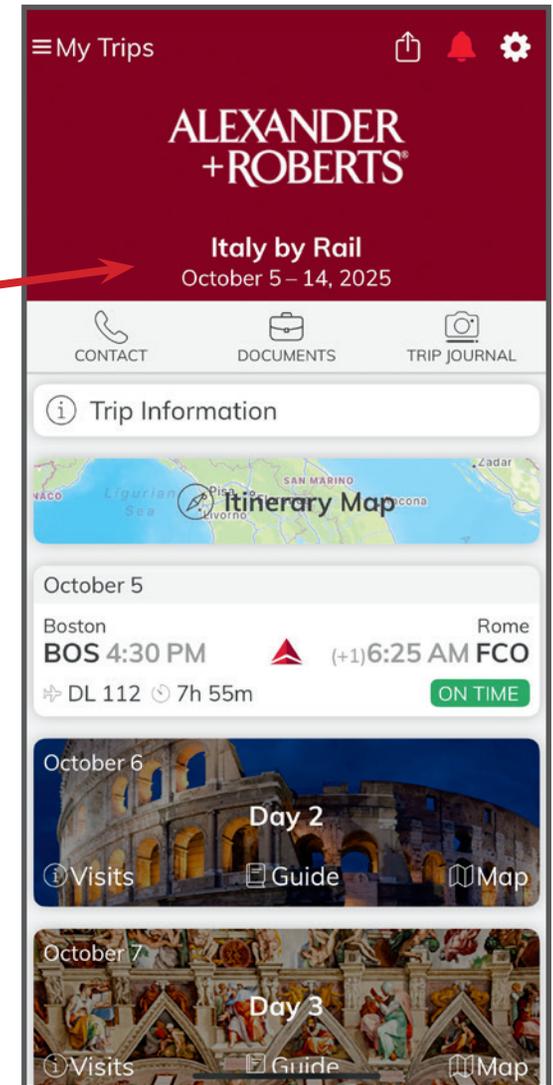
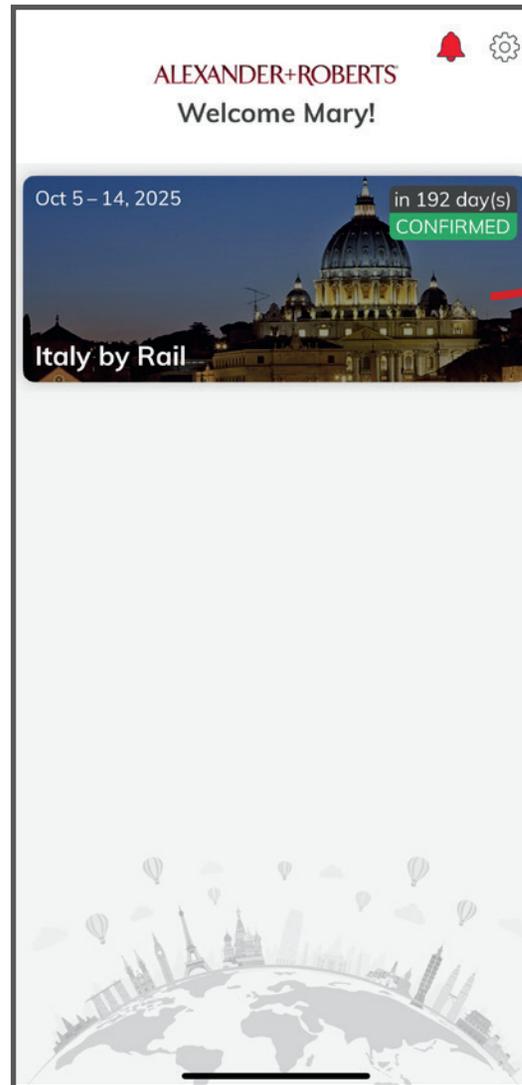
You will see Tabs for your upcoming trip, as well as any past or future trips with us.

Select your upcoming trip and you'll be brought to your Itinerary Home Screen.

Your Itinerary Home Screen

A detailed, complete day-by-day description of your journey will appear with all the services associated with your tour.

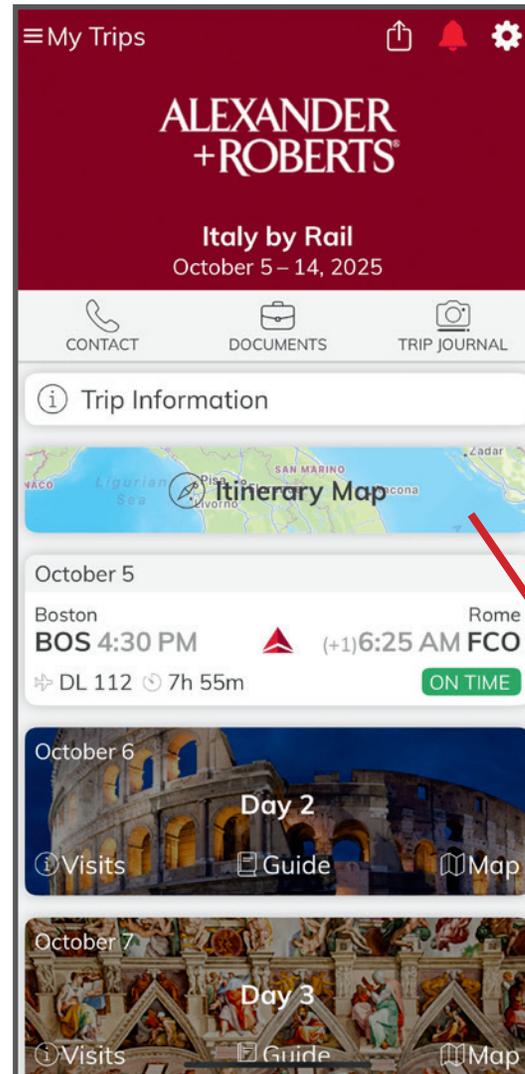
Items appear in chronological order.



Get a quick view of your journey.

The Itinerary Map enables you to see an overview of the area you are visiting. Numbered circles mark your location on a given itinerary day.

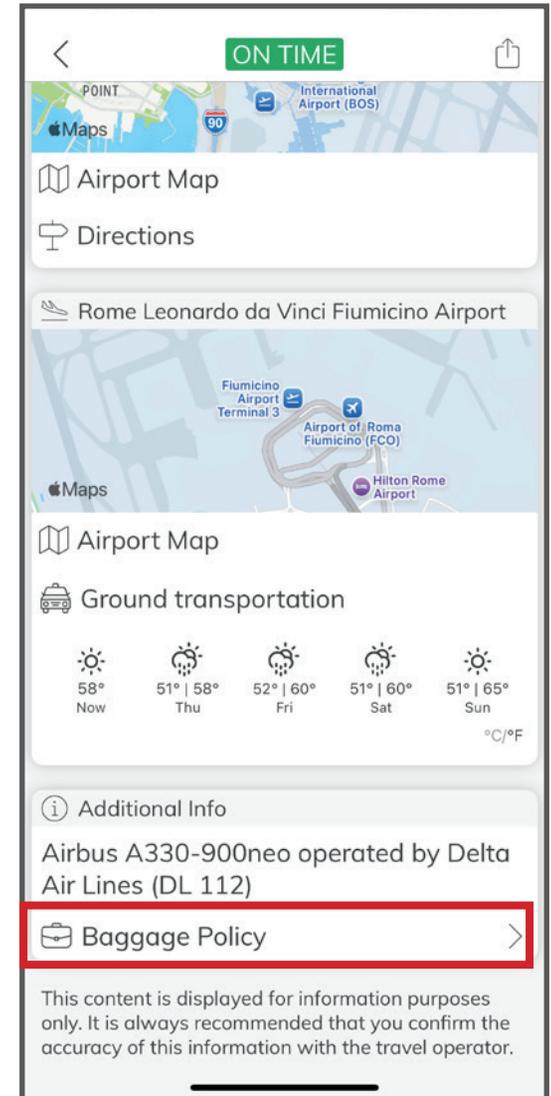
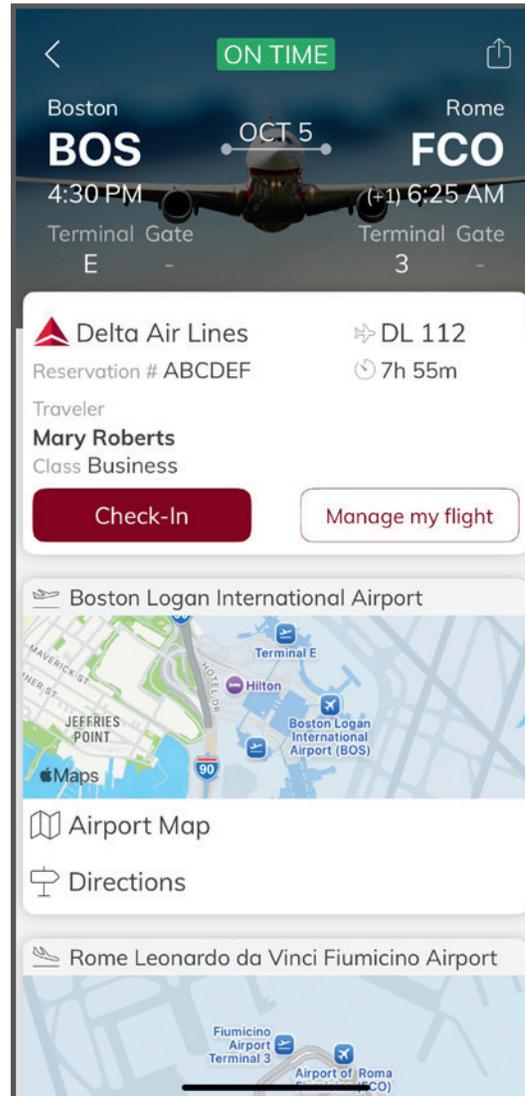
At the bottom of the screen; each itinerary day is shown with its date and location. Scroll left or right to select an itinerary day, and your location is highlighted on the map in a white circle.



Flight Information

Tap on a flight and get quick access to departure and arrival information, terminal maps, baggage policies for your airline, and a five-day weather outlook at your destination.

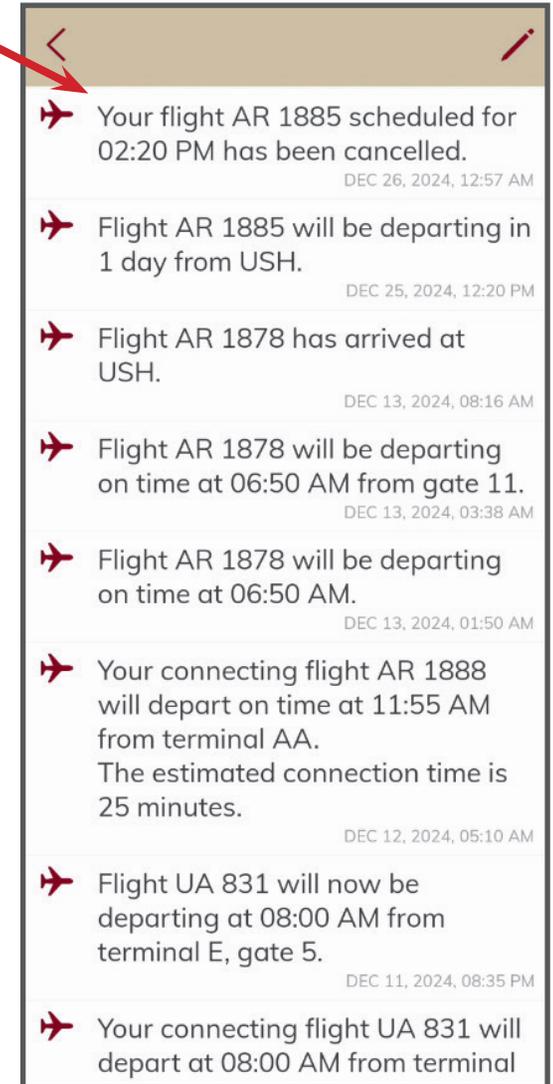
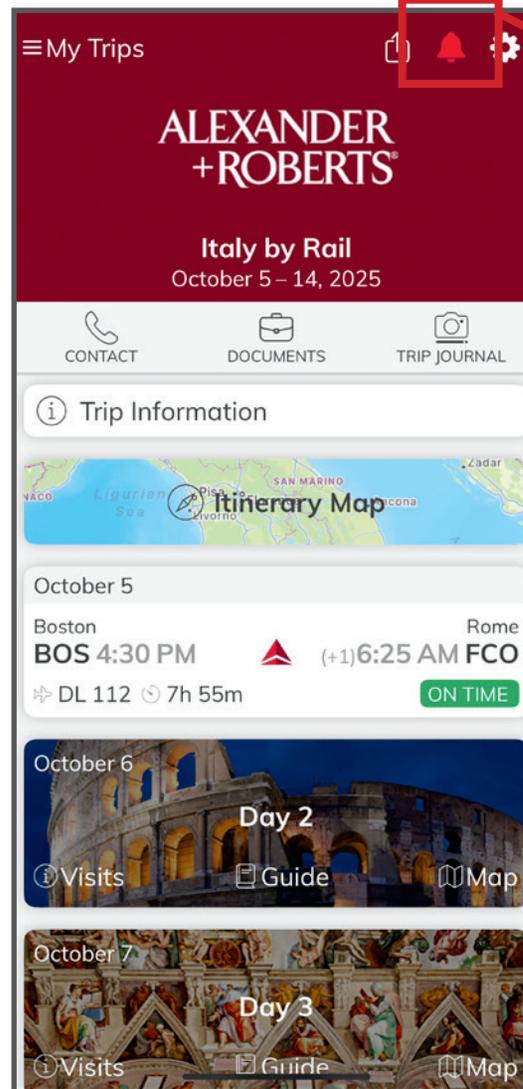
Connect to Wi-Fi or cellular data to receive real-time flight alerts about departure times, gate changes, and more.



Flight Information

Continued

When the bell-shaped message indicator at the top right side of the Itinerary Home Screen is red, you've received a live flight alert. Tap on the message indicator to retrieve your flight alert. We recommend taking a screenshot of the alert if you want to refer to it later.

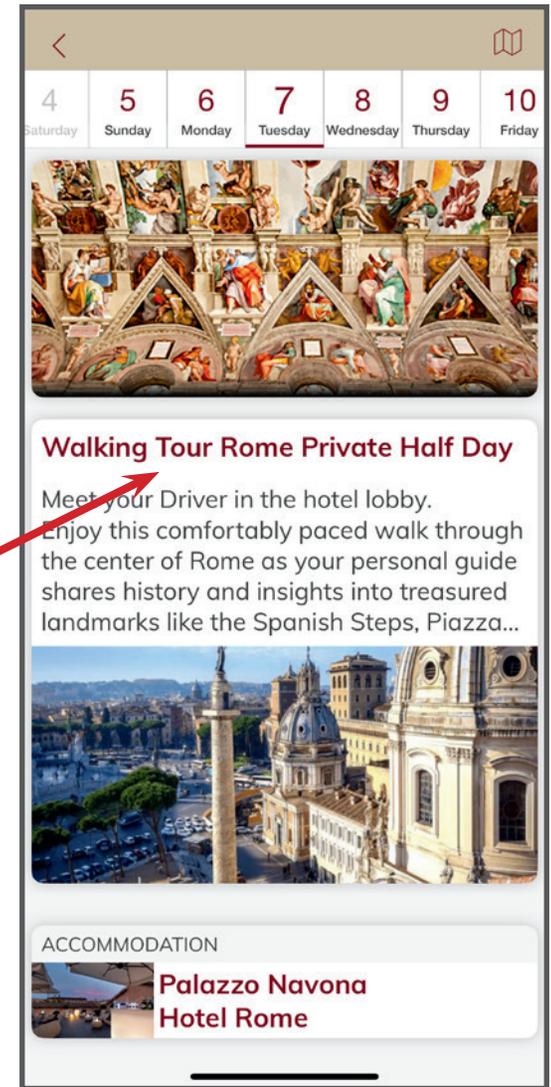
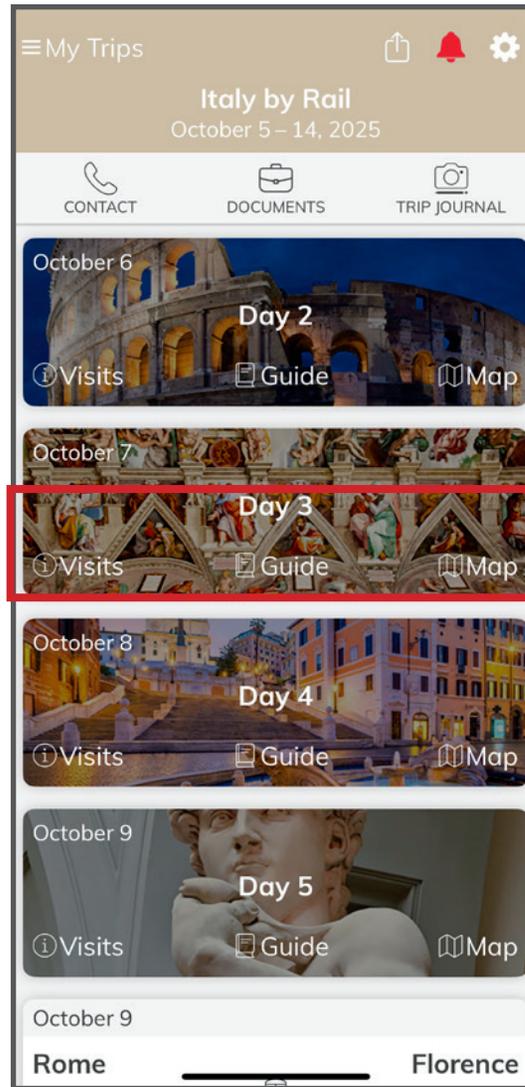


Daily Itinerary Information

Each day is displayed with the date the location and a short description of the days activities. At the bottom of each tile, access a detailed description of the day, comprehensive local information, and a map of the area by selecting “Visits,” “Guide,” or “Map.”

Visits:

Preview your day, including the pickup time at your hotel, a description of what you will see and do during the day, evening accommodations, and included meals.



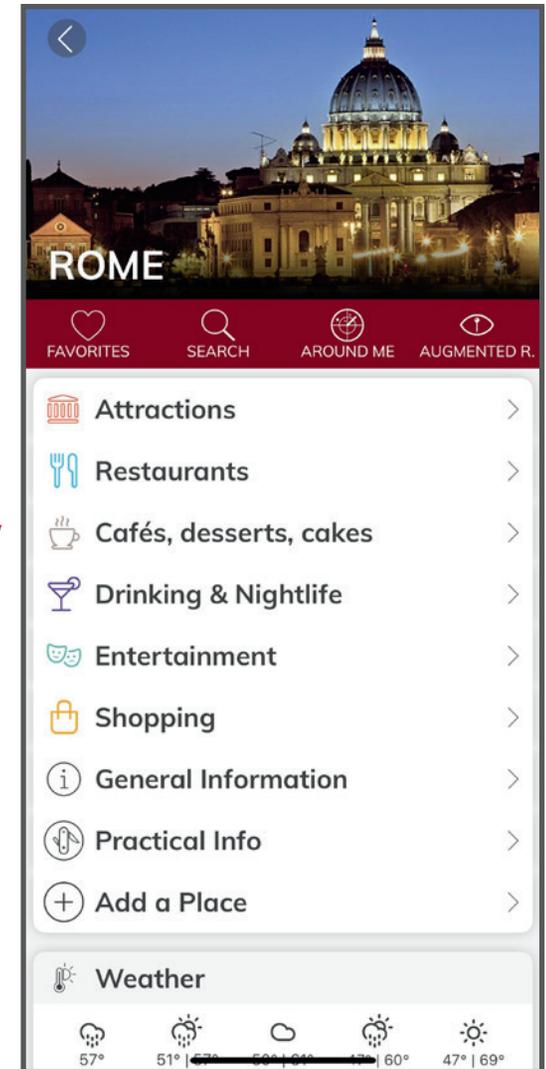
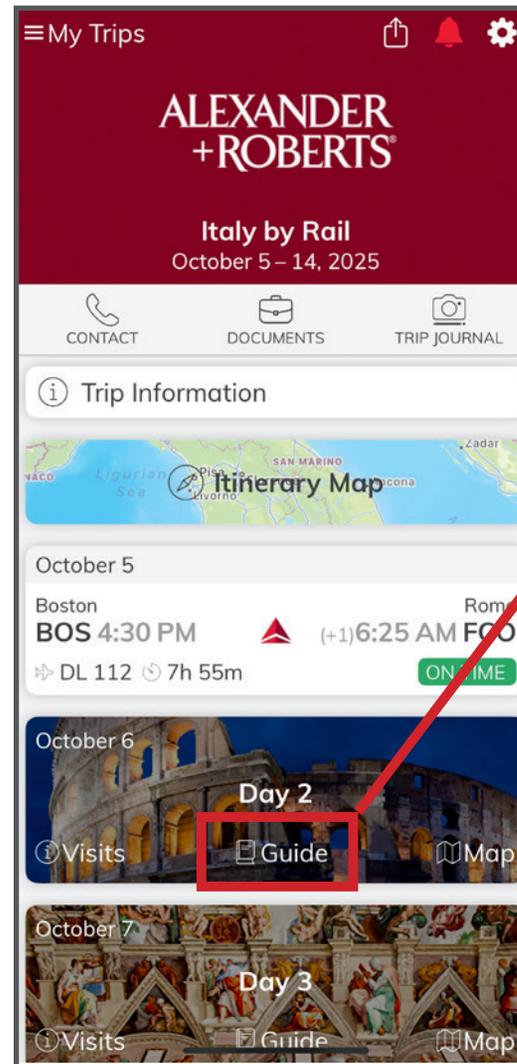
Daily Itinerary Information

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Guide:

This is the source for essential information about your location, including facts about the local culture, must-see attractions, weather forecasts, currency conversions, and much more.

The Around Me and Augmented Reality enhance your experience by identifying nearby attractions you won't want to miss.

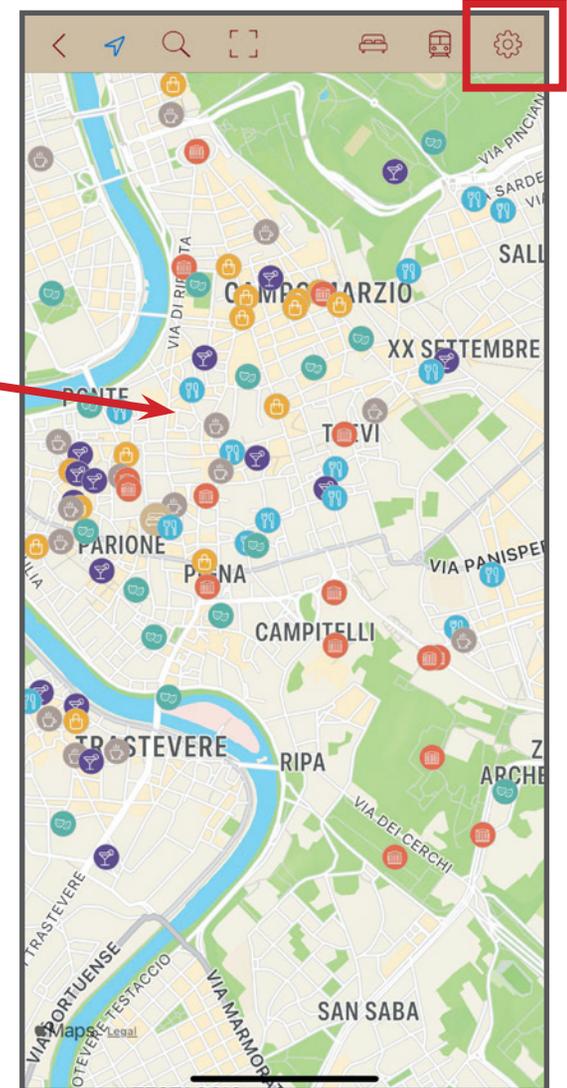
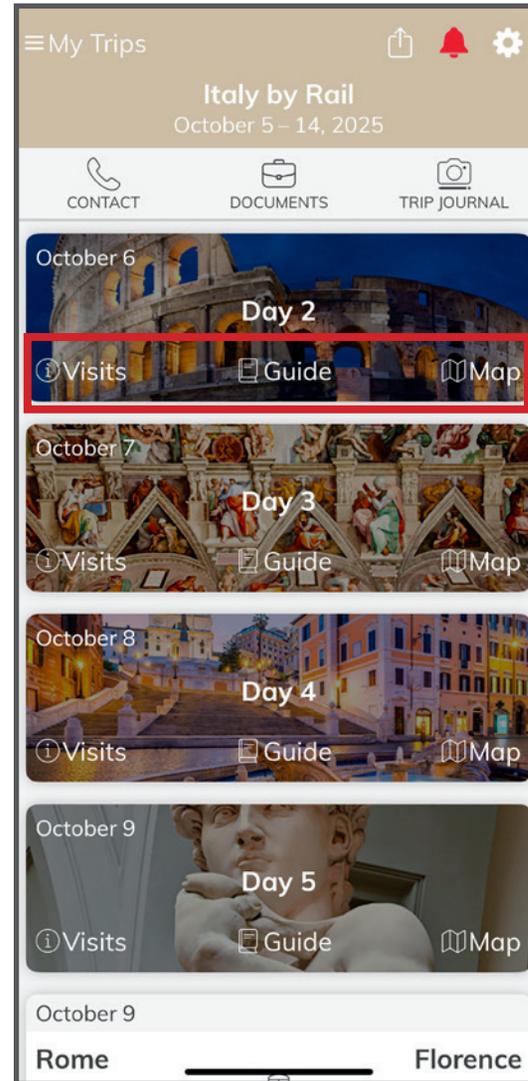


Itinerary Information

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Map:

The Map feature identifies points of interest with detailed descriptions, step-by-step directions, and a star rating from recent visitors.



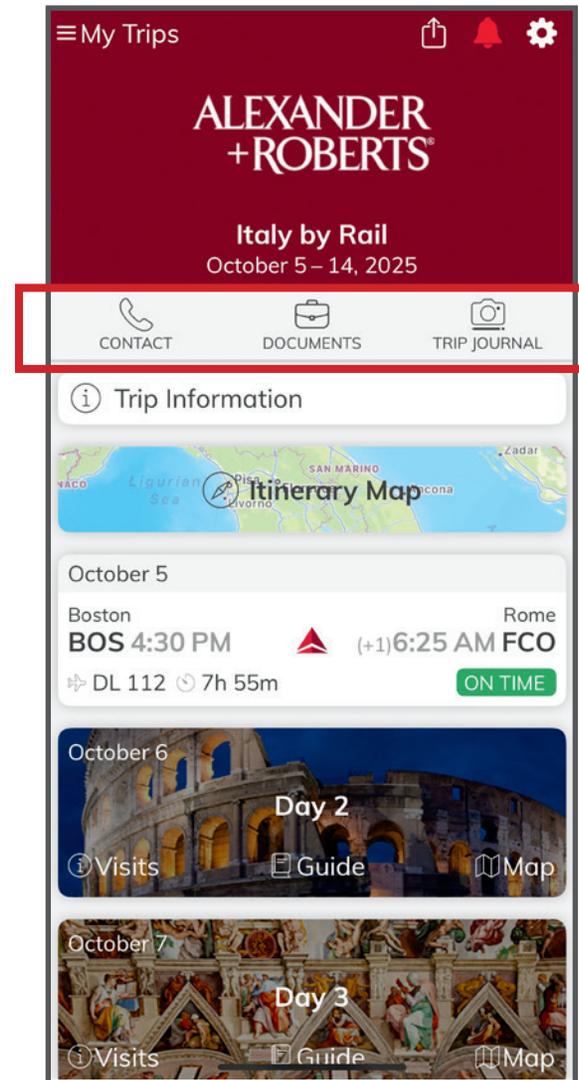
Traveler-friendly Features

The A+R app is designed to enhance your travel experience:

- **“Contact”**: If you need assistance while traveling. Tap Contact (top left of your screen) to access phone numbers for local assistance and Alexander+Roberts.

If you’ve already arrived in destination, we suggest contacting our local team first as they will be able to provide the fastest service.

- **“Documents”**: Upload images of your passport, identification, and other documents for quick access on the go.
- **“Trip Journal”**: This is the easiest way to record your adventure! Take photos (or import photos from others) and write notes about your amazing finds. The A+R app adds a date and time stamp to each item for easy reference when you return home.



Thank you.
Can't wait to see you on tour!

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